

OPOH Summary of Changes – September 2026

Changes may not be reflected on the Optum Website immediately.

SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
Cover Page	N/A	
Table of Contents	09.26.26	Updated to reflect changes in updated sections.
Section A: Systems of Care	N/A	Updated Scope of Services list to include EBPs (A4)
Section B: Providing SMHS	09.01.26	Removed prior authorization for IHBS Services guidance per BHIN 26-030 (B22)/ Addition of “prior authorization” section on page B21/ Updated descriptions of programs and services. (REVISIONS PENDING)
Section C: Practice Guidelines	N/A	Added Prior Auth section, previous in OPOH Section B (C26), removed medication monitoring section and replaced in Section G, added prior authorization section (C25)
Section D: Compliance & Confidentiality	N/A	
Section E: Member Rights, Grievances, Appeals	N/A	
Section F: Accessing Services	09.01.26	Moved “Network Adequacy” section from section L to Section F to align with SUDPOH. Replaced hyperlink on F8
Section G: Quality Improvement	09.26.26	Clarified that medication monitoring submission form is now via SmartSheet (G14), inserted all medication monitoring information from section C.
Section H: Cultural Competency	09.21.26	Updated wording, replaced Cultural Competence Plan with the “BHSA Implementation Plan” as of this FY. (H4), Updated Program Level Requirements, removed Annual Program Evaluation, Annual Program Manager Evaluation and Biennial Staff Evaluation (H6), Revamped section on TGI Training (H7), added references to CC Handbook (H7)
Section I: Staff Qualifications	N/A	
Section J: Facility Requirements	09/23/26	Revised Medi-Cal Certification/ Recertification to align with guidance from Tip sheet (J4-J10), Promotional Materials section updated (J3)
Section K: Management Info System	N/A	
Section L: Data Requirements	09.01.26	Moved “Network Adequacy” section from section L to Section F to align with SUDPOH.
Section M: BH Connect	N/A	
Section N: BHSA	09.25.26	Removed WET (N1)
Section O: Contracting	N/A	
Section P: Fiscal & Billing	09.21.26	General updates to information and location for resources, provided a placeholder for some information as further information from billing is forthcoming (P1-13)
Section Q: Quick Reference	N/A	
Appendix	N/A	
	N/A	